

# Manage issue

After you submit a Support Request, you will receive an email notifying you that we have received your request.

When your request is answered, you will receive a new email with a link to the request page, where you can see our response.

If you believe that your request has been answered, you can click "**Close**", thus completing the relevant discussion.

If you need more information, you can use the "**Reply**" button to reply. You will receive our new answer and so on.

## Related topics

- [Support](#)
- [Submit issue](#)

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Permanent link:  
<https://docs.medisign.com/manual/support-request>

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