

Payment methods

The payment of the MediSign subscription is made every month, after a notification sent by email.

Available payment methods:

- with credit or debit cards via [Stripe](#) - [see here](#)
- via [Paypal](#) - [see here](#)



MediSign does NOT store credit card numbers.

You can [terminate your subscription](#) whenever you want, [taking all the data](#) you have entered.

How is the monthly charge made?

The system will charge you per month (based on your registration date) **for the previous month** based on additional users and storage on that day. [See details here](#).

We sent an email with a link to the page where you can make the payment. By making the payment, you **automatically receive the relevant invoice**. All invoices are always available on the [Payment History](#) page.

Actually, payment must be made **no later than one month after the first notification**. Otherwise, your account and all the data you have entered will be permanently deleted.

Example


Suppose you created your account on **May 10th**.

The first month (May 10 to June 10) is provided free of charge.

Thus, your first charge will be made on **July 10** and will cover the period June 10 to July 10. You will receive an email which is the **first notification** for this month.

If you make the payment within 5 days, you will not be notified again for this month.

In case of non-payment, you will receive 4 informative emails (every 5 days) to make the relevant payment while it is pending:

- Update 1 - July 15 (5 days after the first notification) - your account is running normally
- Update 2 - July 20 (10 days after the first notification) - your account is running normally
- update 3 - on July 25 (15 days after the first notification) - **account suspended**
- update 4 - on July 30 (20 days after the first notification) -  **final notification**

In the 3rd informational email, your account is converted to “suspended” status. This means that you can log in, but the only pages that work are

- the page from which you can make the payment
- the [support page](#)
- the [Export my data](#) page from which you can download all your data
- the [Cancel Account](#) page from which you can cancel your account

The 4th information email is **the last one** and informs you that if the relevant payment is not made any later than one month from the initial notification, in the example **before August 10**, your account and all the data you have entered will be permanently deleted.

Related topics

- [Pricing](#)
- [Pay with card](#)
- [Pay with Paypal](#)

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